EPSON

TM-U22011

Kitchen and Receipt Impact Printer



Durable kitchen and receipt printer supports mPOS and PC-POS systems.

Engineered for reliability — proven robust enclosure and long component lives; backed by a 2-year limited warranty

mPOS and PC-POS support — compatible with mobile devices and traditional POS systems

Two-colour printing — highlight order exceptions with black and red for clear identification

Web print capable — print orders from web browser apps integrating EPSON's ePOS-Print technology

Resilient prints — impact printer paper stands up to heat and moisture to remain legible

Flexible installation — wall-mount options with right-side up printing for easy reading in all orientations

Comprehensive performance — crisp printing up to 6 lps equipped with partial-cut auto cutter to avoid losing printed orders

Buzzer compatibility — never miss orders by adding Epson's buzzer option alerting kitchen staff of incoming orders

Multi-language support — models supporting Thai, Vietnamese, Tradional Chinese and Simplfied Chinese printing.

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Print

Printing Method 9-pin, serial impact dot matrix Print Speed

Up to 8.8 lps (16 columns per line, 16 cpi) Up to 6.0 lps (30 columns per line, 16 cpi) Up to 4.7 lps (40 columns per line, 16 cpi)

Print Fonts

Print Fonts (Name, Structure [W x H dots], Size [mm], Horizontal Dot Spacing, Max. Columns Per Line [cpl]) ANK Font A, 9 x 9 dots, 1.6 mm x 3.1 mm, 3 half dots, 33 cpl ANK Font A, 9 x 9 dots, 1.6 mm x 3.1 mm, 2 half dots, 35 cpl ANK Font B, 7 x 9 dots, 1.2 mm x 3.1 mm, 3 half dots, 40 cpl ANK Font B, 7 x 9 dots, 1.2 mm x 3.1 mm, 2 half dots, 42 cpl Kanji, 16 x 16 dots, 2.7 mm x 2.7 mm, 1 or 2 dots, 22 cpl Character Sets

95 alphanumeric characters, 16 international sets, 128 x 12 graphic, Traditional Chinese (Big5), Simplified Chinese (GB18030-2000), Thai (128 x 7 page), Vietnamese.

Media Handling

Media Dimensions 76.0 \pm 0.5 mm/69.5 \pm 0.5 mm/57.5 \pm 0.5 mm (width) x 83 mm (roll diameter)

Paper Thickness 60 µm – 85 µm

Carbon Paper Copy Capacity One (1) original and one (1) copy

Ribbon Life

ERC-38B; up to 4,000,000 characters

ERC-38BR; up to 1,500,000 characters (black), up to 750,000 characters (red)

Connectivity

Interfaces

USB, Ethernet, Serial,

Communication Protocols ESC/POS®, ePOS-Print Service (Ethernet/Wireless), Easy Setting Tool TM-U220II Utility (Windows®)

General

Data Buffer Receive: 4KB or 40Bytes, selectable NV Graphics: 128KB (maximum) NV User: 8KB (maximum) Development Kit ePOS SDK (Android[®], iOS[®]), OPOS ADK (Windows), JavaPOS ADK (Windows, Linux®), OPOS ADK for .NET (Windows) Drivers Epson Advanced Printer Driver (APD), Linux Printer Driver Software TM-U220II Utility (Windows), Monitoring Tool LED Indicators Power, Paper, Error Sensors Paper-End, Near-End (factory option), Cover Open **DKD Function** Yes Mean Power Consumption Operating: 24.7 W; Standby: 1.2 W Power Supply Adapter C1 Power Source 24 VDC \pm 7% Dimensions (W x D x H) 160 mm x 248 mm x 138.5 mm

Eco Features

Power-Saving Mode RoHS compliant End-of-life options available²

What's Included

TM-U220II, roll paper (starter roll for testing), User Manual, ERC-38BR ribbon cassette, AC adapter and AC cord

Warranty

2-year limited; optional extended service plans available

Epson CoverPlus ³	
1-Year Extended Warranty	1YWU220
2-Year Extended Warranty	2YWU220
3-Year Extended Warranty	3YWU220

Weight

Approx. 2.5 kg

Case Color Dark Gray (EDG)

Standards and Approvals EMI FCC Class A, ICES-3 (A)/NMB-3 (A), cTUVus

Ordering Informat	ion			
Printer Model	Interface	Power Supply	Color	Part Number
TM-U220IIB-302	Serial	Included	EDG	C31CL27302
TM-U220IIB-422	USB	Included	EDG	C31CL27422
TM-U220IIB-432	Ethernet	Included	EDG	C31CL27432

Contact:

Accessories

Power Supply Cover (OT-BX220) Wall-Hanging Bracket (WH-10) Wireless USB Adapter (OT-WL06) External Buzzer (OT-Z20) C32C814612 C32C845040 C32C891321 C32C890634

1 Requires an Internet network connection. | 2 For convenient and reasonable recycling options, visit www.epson.com/recycle | 3 Product comes with 2-year limited warranty with the option to purchase extended service plans up to a total of 5 years of continuous coverage.

See the latest innovations from Epson Business Solutions at www.epson.com/forbusiness

Epson Australia Level 7, 90 Arthur Street, North Sydney

NSW 2060

Epson New Zealand Level 2, 7-9 Fanshawe Street, Auckland, 1010

www.epson.com.au www.epson.co.nz

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